



Plitio

Delivery FAQ



Plitio believes in providing the best quality of care and making it easily accessible to all. We recognize it isn't easy to always walk into a medical clinic and can be quite time consuming. That's why Plitio, alongside your Telehealth Medical Clinic, is providing this amazing service!



See a doctor online or via phone call from the comfort of your own home.

After your appointment:

- The Telehealth Doctor sends your prescription directly to Plitio
- The pharmacist calls you for confirmation
- The medication is delivered the same day, with exceptions outlined below



Deliveries are available for same day under the following circumstances:

- Prescriptions processed before Noon, delivered 4-6 pm
- Prescriptions processed between Noon - 3pm, delivered 6-9pm
- Prescriptions processed after 3pm, next day delivery



Plitio guarantees prescription deliveries are always:

FREE - No payment for deliveries, ever

SECURE - Deliveries are handled by Plitio drivers

SAFE - Contactless delivery is guaranteed

CONVENIENT - Deliver at a time that works for you



If you are feeling a little lost and have questions, Plitio can assist you.

- Download the Apple or Google Plitio app, or
- Visit us at **www.plitio.com**, and
- Use the chat function to speak directly with our Pharmacists
- Our Pharmacists are always available
- They are happy to answer any questions

Same day prescription delivery service is only available to select cities, including: Surrey, Vancouver, North Vancouver, West Vancouver, Burnaby, Delta, Abbotsford, Chilliwack, Langley, Port Coquitlam, New Westminister, White Rock, Maple Ridge and Aldergrove. All other areas in BC are subject to next day delivery.

Same day delivery is weather dependant.

Speciality medications, requiring ordering, may be subject to next day delivery.